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AUTHORITY

AGO D/A ltr, 29 Apr 1980

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OFFICE OF THE ADJUTANT GENERAL
WASHINGTON, D.C. 20310

IN REPLY REFER TO

AGAM-P (M) (17 Feb 69) FOR OT UT 684083

20 February 1969

**SUBJECT: Operational Report - Lessons Learned, Headquarters, US Army
Depot, Qui Nhon, Period Ending 31 October 1968**

AD848478

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1. Subject report is forwarded for review and evaluation in accordance with paragraph 5b, AR 525-15. Evaluations and corrective actions should be reported to ACSFOR OT UT, Operational Reports Branch, within 90 days of receipt of covering letter.
2. Information contained in this report is provided to insure appropriate benefits in the future from lessons learned during current operations and may be adapted for use in developing training material.

BY ORDER OF THE SECRETARY OF THE ARMY:

Kenneth G. Wickham

KENNETH G. WICKHAM
Major General, USA
The Adjutant General

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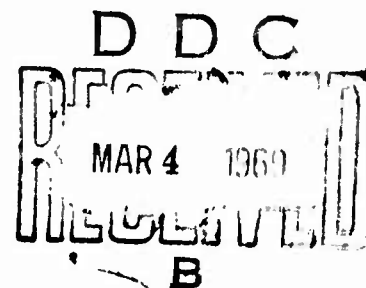
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DEPARTMENT OF THE ARMY
Headquarters, US Army Depot, Qui Nhon
APO San Francisco 96238

AVCA-QND-GO

7 November 1968

SUBJECT: Operational Report of the U.S. Army Depot, Qui Nhon, for Period
Ending 31 October 1968, RCS CSFOR (R-1)

THRU: Commanding General, US Army Support Command, Qui Nhon, ATTN:
AVCA-QN-GO, APO 96238
Commanding General, 1st Logistical Command, ATTN: AVCA-GO-O,
APO 96375
Commanding General, United States Army Vietnam, ATTN: AVHGC-
DST, APO 96375
Commander-in-Chief, United States Army, Pacific, ATTN: GPOT-
OT, APO 96558

TO: Assistant Chief of Staff for Force Development, Department of
the Army, Washington, D.C. 20310

1. Section I. Operations: Significant Activities.

a. The Headquarters and Headquarters Company, 58th CS Field Depot, UIC: WDP8, and the following TOE subordinate units indicated below were inactivated effective 1 September 1968 per General Order 465, Headquarters, United States Army, Pacific, APO San Francisco 96558, 30 August 1968 and DA Message 873680, ACSFOR, HQ DA, 25 July 1968, subject: Approval of TDA for United States Army Depots, Long Binh, Cam Ranh Bay, Qui Nhon, RVN:

- (1) 96th CS Data Processing Detachment, UIC: WDUQ, APO 96312.
- (2) Headquarters and Headquarters Company, 98th CS Supply and Service Battalion (GS) UIC: WCBK, APO 96238.
- (3) 463d CS General Supply Company (GS), UIC: WDQ6, APO 96238.
- (4) 562d CS General Supply Company (GS), UIC: WDWN, APO 96238.

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- (5) 629th CS Repair Parts Company (GS), UIC: WB3P, APO 96238
- (6) 248th CS Repair Parts Company (GS), UIC: WDQB, APO 96238
- (7) 540th CS Heavy Material Supply Company, UIC: WDY7, APO 96238
- (8) 578th CS Heavy Material Supply Company, UIC: WBCH, APO 96238
- (9) 581st CS Heavy Material Supply Company, UIC: WDWX, APO 96238
- (10) 157th Quartermaster Company (Service), UIC: WC4P, APO 96238
- (11) 350th Signal Detachment (Storage and Issue), UIC: WDB3, APO 96238
- (12) 523d Signal Detachment (Storage and Issue), UIC: WDWG, APO 96238
- (13) 526th CS Collection and Salvage Company, UIC: WFGK, APO 96238
- (14) 279th Quartermaster Detachment (Company Headquarters), UIC: WFQA, APO 96238
- (15) 202d Quartermaster Detachment (Material Handling), UIC: WFB6, APO 96238
- (16) 201st Quartermaster Detachment (Maintenance-Parts), UIC: WBF5, APO 96238
- (17) Headquarters and Headquarters Company, 563d CS Supply and Service Battalion (DS), UIC: WGNZ, APO 96238

b. The United States Army Depot, Qui Nhon, was organized effective 1 August 1968, per General Order Number 369, Headquarters, United States Army Pacific, 29 July 1968, APO San Francisco 96558 and DA Message 873680, HQ, DA ACSFOR, 25 July 1968, subject: Approval of TDA for US Army Depots, Long Binh, Cam Ranh Bay and Qui Nhon, RVN. Personnel from inactivated units above were transferred to this new organization and form the nucleus of the US Army Depot, Qui Nhon. The organizational chart for the US Army Depot, Qui Nhon, TDA Number UIC: WO30, P5WO30/A00 is attached as Inclosure 1. During the course of this transitional period, TOE equipment and supplies from inactivated units were transferred to the TDA organization, thus bringing the inactivated TOE units to zero balance in equipment.

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c. Reorganization to the TDA configuration caused no change in the Depot mission, except that the area property disposal mission was added. In addition, the collection, classification and salvage mission was transferred into the TDA, but was not assumed. Thus, the personnel are assigned to the Depot, but are under the operational control of the 86th Maintenance Battalion (GS). This Depot is scheduled to fully assume the mission on 1 November 1968.

d. During this reporting period, the Facilities Division of the Directorate for Services, directed, supervised, and participated in the construction of the following:

- (1) Self Help Platoon Construction
 - (a) 1 PX single story building, 20' x 150'.
 - (b) 1 Mess Hall 40' x 156' with 10' ceiling.
 - (c) 1 2-story EM Barracks, 20' x 100'.
 - (d) 1 100 BBL metal bolted water tank.
 - (e) 3 shower rooms, 20' x 60'.
 - (f) 2 generator sheds 20' x 40'.
 - (g) 3 guard towers.
 - (h) 3 GP medium tentframes with side walls.
 - (i) 1 GP large tentframe with side walls.
- (2) Self Help Platoon, Earth work.
 - (a) Site preparation for above construction.
 - (b) Rough grading of areas H640, H730, and H720.
 - (c) Constructed 6,500 feet of type Z perimeter road.
 - (d) 1 Well, 2-60" x 25' culverts for casings.
 - (e) Hauled 800 cu yds of crushed rock, 1½" minus.

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- (f) Hauled 2000 cu yds of sand.
- (g) Installed 4-30" culverts.
- (h) Maintained depot roads.
- (3) Self Help Platoon, Electrical.
 - (a) Utilized approximately 4 manhours/day repairing perimeter and depot lighting.
 - (b) Assembled 1 control panel for 100 KW generator.
 - (c) Removed and replaced 1160 feet of perimeter lighting.
 - (d) Constructed 2250 feet new perimeter lighting.
 - (e) Set 21 poles with brackets for perimeter lighting.
- (4) Self Help Platoon, Plumbing.
 - (a) Utilized approximately 3 manhours/day on plumbing repairs at Long My and Qui Nhon Depot.
 - (b) Installed plumbing in 3 EM showers.
- (5) Self Help Platoon, Perimeter Fence.
 - (a) Constructed 6,500 feet Phase I fence. (Cattle fence with weaving and single apron).
 - (b) Constructed 14,000 ft Phase II fence. (Concertape on apron).
 - (c) Constructed 5,000 ft Phase III fence. (Inner concertina and cattle fence).
- (6) Carpenter, Pallet and Box Shop produced:
 - (a) 26,648 pallets of assorted sizes.
 - (b) 1,573 assorted boxes for packing and storage.
 - (c) 8 retrograde boxes for D-7E engines 84" x 50" x 73".
 - (d) 2 shower rooms (prefab).

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- (e) 5 latrines (prefab)
- (f) 20 tent floors 16'4" x 8'.
- (g) 20 tent panels 16'4" x 5'6".
- (h) 20 tent panels 6' x 5'6".
- (i) 17 culverts, wood box.
- (j) Prefabricated 1 bunker.
- (7) Sign Shop produced:
 - (a) 191 unit designation signs.
 - (b) 744 miscellaneous signs.
 - (c) 23 charts.
- (8) Electric Shop:
 - (a) Installed 15 florescent light fixtures.
 - (b) Installed 36 outside flood and outside lights.
 - (c) Repaired 5 fans.
 - (d) Re-wired 1 barracks, 1 pump motor and 2 saws.
 - (e) Replaced 30 light bulbs.
 - (f) Installed 26 switches and 6 duplex outlets.
 - (g) Diagnosed and repaired lighting circuits in 5 buildings.
- (9) Communications Chief:
 - (a) Installed radio base station at Troop Command Headquarters.
 - (b) Installed 2 vehicular mounted radios.
 - (c) Relocated antenna and intercom at Storage Division.

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(d) Conducted a complete survey of radios in the Directorates and Troop Command to establish equipment on hand.

e. The Property Division, Directorate for Services was organized on 1 August 1968 as outlined in paragraph 05B of TDA WO30AA to include the TDA property section. Under unit identification code WO30AA a TDA Property Book and Installation Property Book was established. Sub-codes were issued sub-elements (Companies, motor pools, MHE motor pools) for the purpose of repair parts requisitioning and establishing a Prescribed Load List (PLL) at each maintenance location. The property records of inactivated TOE units were examined in accordance with Unit Orders 55, 26 September 1968 and were destroyed accordingly under the provisions of paragraph 14-01, Section IX, AR 345-215. Since the organization of the Property Division, there have been 1552 voucher document processed, as follows: TDA 478; Installation 333; Expendable 741; and 157 for contract support.

f. The reorganization of the Depot necessitated the remarking of the unit markings on approximately 390 wheeled vehicles and trailers, about 183 pieces of MHE, and 155 warehouse trailers. As a result of this reorganization, a complete new PLL for repair parts for each motor pool (Main Depot, Cha Rang, Phu Tai, and Long My) had to be prepared and consolidated. In addition, vehicles were transferred between motor pools and were turned-in because they were excess to TDA requirements. In order to bring supply and maintenance records up-to-date, all vehicles were given a Technical Inspection and the old requisitions for parts were cancelled with the Direct Support Unit (DSU) and the new accounts and Unit Identification Codes (UIC) set up for the new organization. In essence a complete new maintenance system had to be set up while continuing to accomplish the Depot's mission of receiving, storing, and issuing supplies. This was accomplished without any appreciable adverse effect on the overall material readiness of the unit. On 1 October 1968, a contract for operation of the Cha Rang Construction Material Yard was let to Philco-Ford, with a 100% effective date of 31 October 1968. This changeover (7-30 Oct 68) of operations affected the Division in that it lost its mission for organizational maintenance at the Cha Rang Motor Pool. The MHE equipment and storage wheeled vehicles were transferred to Philco-Ford and the "C" Company and Security Guard Company vehicles became the maintenance responsibility of the maintenance element of the Vehicle Deprocessing Section of the Cha Rang Storage Branch.

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g. The transition from TOE to TDA caused little or no hardship for the Transportation Management Division. The TDA called for an increase of more than 40 personnel to allow for assignment of qualified transportation people to each of the Depot shipping activities. Since the Division is working at approximately 50% strength, personnel have not been assigned to shipping activities as yet. However, liaison on a daily basis to each location has resolved most problems. During this reporting period the Transportation Management shipped a total of 2,236 S/T by air transportation and 28,942 S/T by sea. Line Haul, the primary mode of transportation, accounted for 36,511 S/T.

h. The Quality Control Division under the Directorate for Supply and Transportation was organized on 10 August 1968 with one officer and one NCO. However, by 1 October 1968 the first DAC's and one additional NCO were added to this Division. Three major projects have been performed or evaluated by this Division, consisting of; quality checks of project count, monitoring of Care and Preservation contract effort, and consolidation of bridge components into sets. As an additional project the Quality Control Division prepared the Depot implementing instructions for LC 725-8 on receiving procedures.

i. Installation of the IBM 7010/1460 system began during the reporting period. A description of ADP operations is attached as Inclosure 2.

j. At Cha Rang Storage Branch, the receipt of drum products in September exceeded the storage capacity of Location 42, therefore an area in An Khe was obtained and all receipts of drum products are now going into this area. The receipts average 2000 drums per day. However, at approximately 0330 hours, 30 October 1968, the barrel storage yard at An Khe was hit by a sapper unit. An estimated 45,000 drums of asphalt and one rough terrain forklift were destroyed. No injuries were sustained by any Depot personnel. A team from USARV arrived at Cha Rang on 24 October 1968 to inventory, classify and rewarehouse all prefabricated structures. This assistance was requested a few months ago since there is a lack of qualified personnel in this area and all structures must be identified and classified prior to issue.

k. As in the past, the Depot was visited by many distinguished persons, both military and civilian. A list of prominent visitors is included as Inclosure 3.

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SUBJECT: Operational Report of US Army Depot, Qui Nhon for Period
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1. In accordance with the Army wide policy of recognition for outstanding service, many personnel were recommended for awards during the reporting period. A list of awards for which this headquarters forwarded recommendations is included as Inclosure 4.

m. A record of performance data is included as Inclosure 5.

n. Several key personnel changes took place during the period. Major George A. Whitley, D/Administration, returned to CONUS. LTC Edwin A. Dayton became the D/Administration, LTC Robert B. Rutledge, Executive Officer, was reassigned as Troop Commander. LTC Roger V. Crowson became the Executive Officer. LTC James C. Hardee, Director of Supply and Transportation, returned to CONUS for reassignment. LTC Charles F. Langley became the Director of Supply and Transportation. LTC Rolla S. Lush became the Director of Services, a post that had been vacant for several weeks. In addition, LTC James E. Ray, Commanding Officer of the 563d Supply and Service Battalion prior to its inactivation, completed his Vietnam tour, as did Major William W. Wiele, Commanding Officer, 98th Supply and Service Battalion prior to its inactivation.

2. Section 2. Lessons Learned: Commander's Observations, Evaluations and Recommendations.

a. Personnel. DA ADP Quick Reaction Team.

(1) OBSERVATION: The DA ADP Quick Reaction has proved to be of great value during the initial phases of conversion from the UNIVAC 1005 computer system to the IBM 7010/1460 computer system.

(2) EVALUATION: To properly support a technical operation such as data processing, it is essential that experienced and trained personnel be available. This is particularly true when converting to a completely new and more complex computer system. In this respect, the DA Quick Reaction Team is of increased value, in that their background and experience included everything from programming to computer operations. They offer the stability needed during a conversion and provide much needed support in the training of military personnel.

(3) RECOMMENDATION: Continue the DA Quick Reaction Team Program.

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b. Operations.

(1) Telephone Communications System

(a) OBSERVATION: The telephone communication system between the Main Depot, Long My, and Cha Rang is unsatisfactory.

(b) EVALUATION: The Depot requires adequate telephone communications between its widely separated areas in order to coordinate and control Depot operations. The current system is undependable and overloaded.

(c) RECOMMENDATION: It is recommended that action be taken to expedite installations of an adequate telephone communications system between Qui Nhon, Main Depot, Long My, and Cha Rang.

(2) Processing of Consolidated Packs

(a) OBSERVATION: The process of breaking down and receiving stock contained in consolidated packs continues to be a problem. This is a complex problem which cannot be solved merely by the addition of manpower or equipment. Some of the considerations involved are:

1. The number of locations which are open for receipts.
2. Making maximum effort to avoid multiple locations.
3. Conflict with time required for processing MRO's.
4. Availability of power for warehouse illumination.

(b) EVALUATION: The recent change in receipt procedures together with the volume of consolidated packs received has made achievement of receiving objectives difficult, if not impossible. During the period 1 August 1968 thru 31 October 1968, approximately 5,400 consolidated packs were received. This figure represents an increase of 1,400 over the previous three month period. Evaluation also indicates that the number of consolidated packs received at Qui Nhon represents a greater percentage of total receipts than at any other in-country depots.

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(c) RECOMMENDATION: Surveys have shown that, on the average, consolidated packs contain three different line items. It is recommended that actions be taken to reduce the number of consolidated packs shipped from CONUS depots. Since the average number of different line items shipped is not high, it appears that in many cases, these packs could have been held until they could have been filled with the same type item.

(3) Packing Tires

(a) OBSERVATION: During this reporting period, Sealand vans packed with loose tires continued to be received at Long My. DD Forms 6 were submitted on 2 and 16 October 1968 describing this shipping deficiency. The continued receipt of loose tires imposes an undue burden upon the receiving activity. Loose tires must be unloaded by hand and then palletized and banded.

(b) EVALUATION: The receipt of loose tires requires special handling and processing which costs many manhours which could be spent in other tasks. Packing of tires vertically in crates or box pallets at the origin would permit proper storage at the Depot location and would permit an increase in handling efficiency.

(c) RECOMMENDATION: It is recommended that tires be packed vertically in crates or box pallets, both for ease of handling and for maximum storage space utilization. Tires which are crated properly can be stacked three tiers high.

(4) Return of Non-Expendable Tie-Down Material

(a) OBSERVATION: Units are failing to return tie-down material to shipping agency.

(b) EVALUATION: There is not enough tie-down material to continue letting units keep it for their own use after delivery of outsize or heavy equipment.

(c) RECOMMENDATION: That all non-expendable tie-down material be listed on the Transportation Control and Movement Document and that USARV publish a letter to all units in-country outlining the procedures to be used in returning tie-down material.

c. Training. ADP Training.

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(1) OBSERVATION: An extensive training program is necessary to support the current UNIVAC 1005 computer system due to personnel rotation. At the same time it is necessary to train personnel on a completely new computer system, the IBM 7010/1460 system.

(2) EVALUATION: As a result, personnel are required to learn two completely different systems and often with no background experience at all. It is also difficult to furnish the experienced personnel needed as instructors due to requirements for operators on the present system. In this void of qualified instructors the DA Quick Reaction Team has been able to offer assistance.

(3) RECOMMENDATION: Adopt the concept of the use of the DA Quick Reaction Team as instructors during systems conversions.

d. Intelligence - None

e. Logistics.

(1) Receipts.

(a) OBSERVATION: Location 42 was designed to store approximately 50,000 tons of supplies. However receipts have far exceeded this figure.

(b) EVALUATION: As a result of continued receipts in excess of the requisitioning objective Location 42 now has 35% of its roads filled with cargo.

(c) RECOMMENDATION: That further receipts in excess of the requisitioning objective be diverted to other depots or split between several depots to prevent one from becoming excessively overstocked.

(2) R&U Support from Pacific Architects & Engineers Contractor.

(a) OBSERVATION: The R&U support available from the local R&U contractor, Pacific Architects & Engineers is unsatisfactory.

(b) EVALUATION: Two of the four depot storage areas Cha Rang and Long My operate from local power generator units. This is accomplished with all sizes of generators 5 KW through 100 KW. All generators 60 KW and larger are supposed to be operated and maintained

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by PA&E. PA&E is incapable of providing operator support for any of the generators. All operations and minor maintenance is performed by Depot personnel. The two new 100 KW generators provided with the ADPS facility, which was accepted by USAECV and PA&E on 17 September 1968, have been deadlined since 20 October 1968. Numerous calls and personal visits to PA&E have failed to achieve the desired results because of parts shortage. Meanwhile expensive ADPS equipment is deteriorating due to lack of temperature and humidity control. There were 53 job order requests submitted to PA&E during this period for work to be accomplished; 30 JOR's were for the Qui Nhon area and 23 for the Phu Tai area. The number fully completed for the Qui Nhon area were 7 for a percentage of 23.3 and 1 for Phu Tai for a percentage of .04. In addition there were 6 JOR's submitted prior to 1 August 1968 which have not been accomplished. In August 1968 after considerable difficulty in getting proper response from PA&E on trash pick-up, it was necessary to inform the supervisor of PA&E utility section that their service was unsatisfactory and that an LN company would pick-up depot trash. This action was taken because the PA&E trucks and personnel did not meet their pick-up schedule and left pick-up areas unpicked when trash was picked up.

(c) RECOMMENDATION: It is recommended that the PA&E contract for the Qui Nhon and Phu Tai Installations be terminated and that an appropriate number of US Army Engineer Utility detachments be assigned the R&U responsibilities.

f. Organization. None

g. Other. None

3. Section 3, Escape, Evasion or Survival - None

TEL: QNL 3288/2431


CHARLES F. LANGLEY
LTC, TC
Commanding

5 Incl

- 1 Organizational Chart :
2. Problems Affecting MRO Processing
- ~~3. Visitors to the US Army Depot~~
- ~~4. Awards and Decorations~~
- ~~5. Performance Data~~

Incl 3,4,5 wd Hq DA

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AVCA UN-GC-H (7 Nov 68) 1st Ind

SUBJECT: Operational Report of the US Army Depot, Qui Nhon, for Period Ending 31 October 1968, RCS CSFOR (R-1)

HEADQUARTERS, US ARMY SUPPORT COMMAND, QUI NHON, APO 96238 NOV 18 1968

TO: Commanding General, 1st Logistical Command, ATTN: AVCA GC-C, APO 96384

The Operational Report - Lessons Learned for Quarterly Period Ending 31 October 1968 from the US Army Depot, Qui Nhon, has been reviewed and is considered adequate with the following comments:

a. SECTION 2, paragraph 2b(1), Telephone Communications System. Although this headquarters is aware of the communications problems it has no direct control over these problems. The 41st Signal Battalion has the communications mission for the Qui Nhon area. A dial central office is being constructed in the Phu Tai Valley which in the future should provide better telephone service for the units outside Qui Nhon. This is not considered an appropriate item for Lessons Learned.

b. SECTION 2, paragraph 2a(1), Receipts. Concur. Operation STOR/SLB is and will in the future give more relief towards diverting excesses.

c. SECTION 2, paragraph 2a(2), R&U Support from Pacific Architects and Engineers Contractor. Although PA&E is not now capable of providing all the operation and maintenance personnel required, they do provide some and have requested a change in their contract to allow the hiring of sufficient generator operators, electricians and maintenance personnel. The shortage of repair parts to repair the 100kW generators is out of the control of PA&E. By the terms of their contract, the Army is required to supply the repair parts. The two 100KW generators provided for the AD&S facility were put back into operation on 8 November 1968. The ratio of Job Order Requests submitted to those completed is not unreasonable when it is realized that these comprise only a portion of the requests received and that those not completed include requests disapproved, approved waiting scheduling, approved waiting receipt of materials, and approved and in the progress of completion. Trash pickup is unsatisfactory due to lack of equipment. Of six trash compactor trucks authorized by the contract, only three are operational. These are allocated one each to Long My, Phu Tai and Cha Bang. Again repair parts must be obtained through Army Supply Channels. To terminate the PA&E contract would require the Army to enter lengthy default proceedings. Army personnel to replace the contractor would have taken from the total force allocation. Furthermore, equipment would have to be brought into the country to equip them. If

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AVCA DN-GC-H (7 Nov 68) 1st Ind

SUBJECT: Operational Report of the US Army Depot, Qui Nhon, for Period Ending 31 October 1968, AOS CSFOR (R-1)

equipment cannot be supplied to support the contractor, it is unlikely that it would be available to troop units. This is not considered an appropriate item for lessons learned.

And The Answer:

1. PATRICK M. COMLEY
1LT, AGC
Asst Adjutant General

AVCA GO-O (7 Nov 68) 2nd Ind
SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period
Ending 31 October 1968, RCS CSFOR (R-1)

DA, Headquarters, 1st Logistical Command, APO 96384 1 5 68

TO: Commanding General, United States Army, Vietnam, ATTN: AVHGC-DST,
APO 96375

1. The Operational Report - Lessons Learned submitted by US Army Depot, Qui Nhon, for the quarterly period ending 31 October 1968 is forwarded.

2. Pertinent comments follow:

a. Reference Section 2, para b (2). CONCUR. This headquarters went on record to USAMC on 23 September 1968 and again on 7 November 1968 requesting them to establish a policy to fill the remainder of containers with packing material when containers are packed with 75% of the same item instead of putting additional lines in the same container. It was pointed out that a single line container is easily handled, better for storage and reduces much of the multipack break down which is time consuming and results in a delay in picking up items on the AEF thereby extending the order ship time (OST). It is further recommended that appropriate higher headquarters follow up on this problem area and assist in expediting the necessary action.

b. Reference Section 2, para b (3). CONCUR. On 22 November 1968 this headquarters requested USAMC to consider rescinding Reg. 746-8 which outlines the policy of shipping pneumatic tires loose in Sea Land Vans or Conex Transporters. Tires received in this configuration, although more economical for shipping activities, have created mounting problems in receiving at the command depots. The advantages of gaining maximum space utilization by shipping tires loose are less than the advantages gained in handling tires in crates or other type containers at the receiving depot. This would also result in entering these items received sooner on the AEF thereby reducing the order ship time (OST). It is therefore recommended that appropriate higher headquarters evaluate this recommendation.

c. Reference Section 2, para b (4). Non-concur. It is doubtful that utilization of the Transportation Control and Movement Document would eliminate this problem. Other Support Commands have tasked the transportation truck units to have their drivers retrieve non-expendable tie-down material at destination. Under this method the truck units would own and be responsible for the non-expendable tie-down material. Recommend Qui Nhon take action to implement this procedure.

d. Reference Section 2, para c (1). CONCUR. This headquarters is currently investigating the possibility of obtaining the services of the DA Quick Reaction Team for this command's ADP training program.

AVCA CO-O (7 Nov 68) 2nd Ind

SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period
Ending 31 October 1968, RCS CSTR (P-1)

e. Reference Section 2, para e (1). Non-concur in part with comments. Because of the lack of information i.e. type of supplies etc. it is difficult to make an accurate evaluation. However based on available information the four storage pads in area 42 contain 1,282,900 square feet of space. Using the factor of 67% net stock space (TM 743-200) there are 858,900 square feet of storage space. Using average stock height of 10 feet this provides 8,589,000 cubic feet of stock storage space. Using the conversion factor of 78 cubic feet to one short ton, area 42 should hold 100,100 short tons of construction class IV material. When stocks have reached the point of being excess to the needs then these items become reportable as a candidate for bulk excess. Under the current policy of 1st Log Comd, lines that become candidates for excess are to be reported to the ICCV, Director of Requirements, for final disposition of excess. The results may require redistribution of the line within country or retrograde.

f. Reference Section 2, para e (2). Non-concur. While it may be true that repair and utilities support of Qui Nhon Depot is unsatisfactory, there is some disagreement about where the responsibility for this condition lies. The above reference lists four problems:

(1) PA&E is incapable of providing operator support for any of the generators. This headquarters will refer the problem to Headquarters, U.S. Army Engineer Construction Agency, Vietnam (USAECV).

(2) Two new 100 KW generators provided the ADPS facility were deadlined a long time (they are now operational). This headquarters is now forming a task force with representatives of PA&E and AMC Customer Assistance Office, Vietnam to concentrate on eliminating the backlog of deadline R&U generators country wide. USAECV concurs in the task force approach, but claims to have no available personnel to participate. This headquarters strongly recommends that a USAECV representative head the task force. Actions required include:

(a) Inspect and classify all deadlined R&U generators. A pilot team began doing this in the Qui Nhon area on 25 November.

(b) Allocate generators to PA&E and 1st Logistical Command shops for repair based on the repair capability of these activities.

(c) Order all required parts on Red Ball basis for generators to be repaired in-country.

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(d) Promptly evacuate for repair and return those generators requiring overhaul.

(e) Cannibalize and scrap uneconomically repairable generators.

(f) Insure that PA&E establishes PLL's for R&U generators and submits requisitions to fill PLL requirements.

(g) Establish operator and preventive maintenance programs and procedures to keep the deadline rate within acceptable standards.

(h) Establish spot check inspection procedures to insure the adequacy of repair parts supply and maintenance procedures.

(3) The percentage completion of Job Order Requests submitted during the reporting period was very low. This headquarters does not agree with the statement in paragraph c, 1st Indorsement that the percentage completion is not unreasonable. Only the disapproved requests should be omitted from the calculation. This problem will be referred to USAECVAV.

(4) PA&E pick-up of depot trash was unsatisfactory. This headquarters will refer the problem to USAECVAV and will follow up on the depots procedure of using a local national contractor.

3. Concur with the basic report as modified by indorsements. The report is considered adequate.

FOR THE COMMANDER:

LANNY K KEISLY
1LT AGC
Asst Adjutant General

CF: USASUPCOM-QNH
US Army Depot-QNH

AVHGC-DST (7 Nov 68) 3d Ind
SUBJECT: Operational Report of the US Army Depot, Qui Nhon for Period
Ending 31 October 1968, RCS CSFOR (R-1)

HEADQUARTERS, UNITED STATES ARMY, VIETNAM, APO San Francisco 96375 6 JAN 1969

TO: Commander in Chief, United States Army, Pacific, ATTN: GPOP-DT,
APO 96558

1. This headquarters has reviewed the Operational Report-Lessons Learned for the quarterly period ending 31 October 1968 from Headquarters, US Army Depot, Qui Nhon.

2. Comments follow:

a. Reference item concerning processing of consolidated packs, page 9, paragraph 2b(2); and 2d Ind, paragraph 2a: Concur with the comments in the 1st Indorsement, paragraph 2a. This is a matter of concern for higher headquarters.

b. Reference item concerning packing tires, page 10, paragraph 2b(3); and 2d Indorsement, paragraph 2b: Concur. This problem is being evaluated in CONUS depots. The results will be announced when received by this headquarters.

c. Reference item concerning R&U support from Pacific Architects and Engineers (PA&E) Contractor, page 11, paragraph 2e(2); 1st Indorsement, paragraph c; and 2d Indorsement, paragraph 2f: Nonconcur in the recommendations. The following steps are being taken by USAECAV and PA&E to help alleviate the problems:


(1) PA&E's contract has been expanded in the Qui Nhon area and many of the new positions have been filled. Some of these positions are those of generator operators which will correct this situation in the depots.

(2) Greater emphasis has been placed on compiling density lists of generators, initiating and stocking PLL's, and in controlled cannibalization.

(3) PA&E has reduced the backlog of individual job orders (IJO's); however, some IJO's are still awaiting completion due to countrywide shortages of some materials.

(4) Additional supervisory personnel have been authorized and greater emphasis will be given to the details of the contract to include trash pick up.

FOR THE COMMANDER:



A.R. GUENTHER
CPT. AGC
ASST. ADJUTANT GENERAL

18

Cy furn:
1st Log Cmd

GPOP-DT (7 Nov 68) 4th Ind

SUBJECT: Operational Report of HQ, US Army Depot, Qui Nhon for Period
Ending 31 October 1968, RCS CSFOR-65 (R1)

HQ, US Army, Pacific, APO San Francisco 96558 15 JAN 1969

TO: Assistant Chief of Staff for Force Development, Department of the
Army, Washington, D. C. 20310

This headquarters has evaluated subject report and forwarding indorse-
ments and concurs in the report as indorsed.

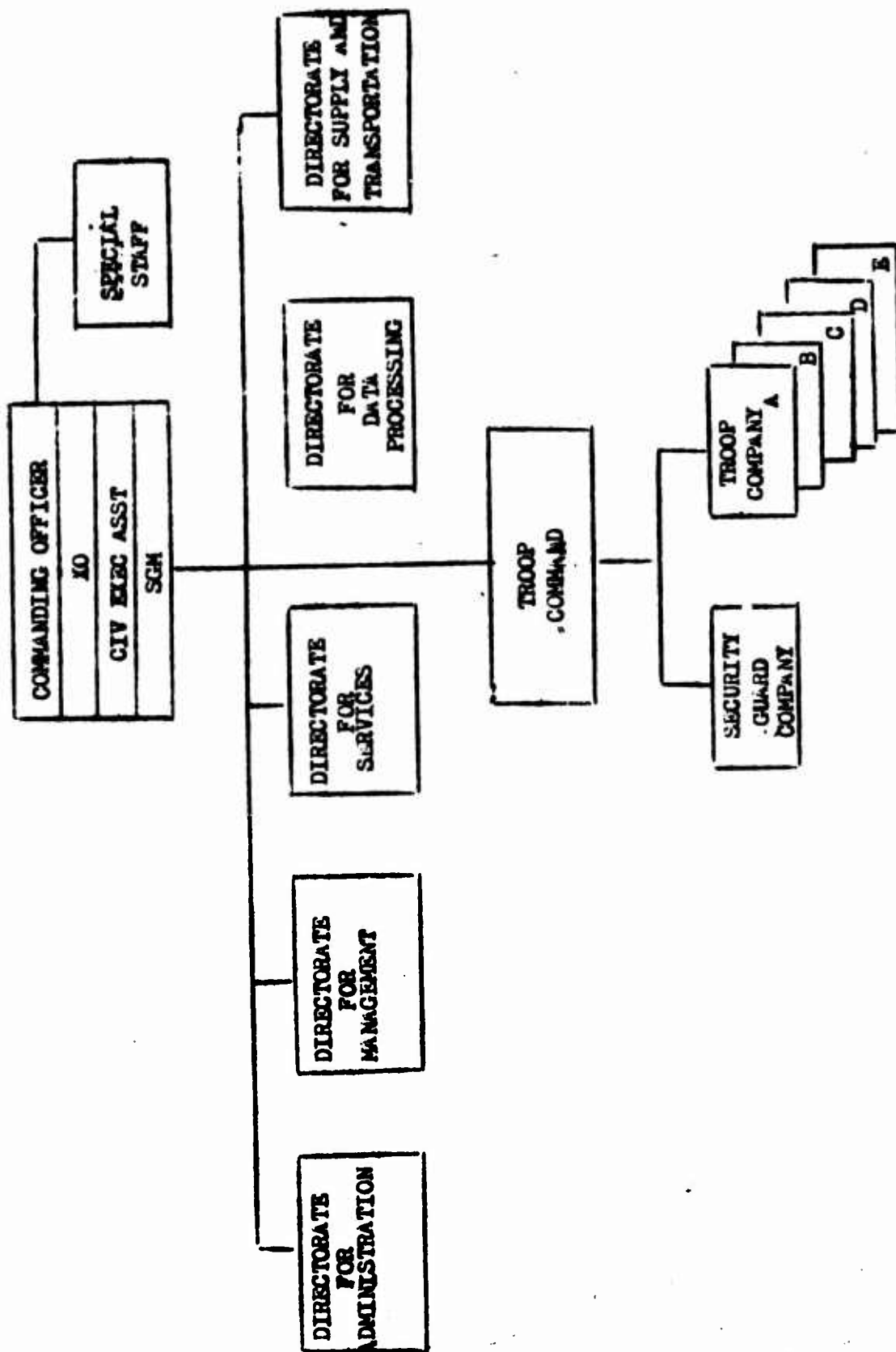
FOR THE COMMANDER IN CHIEF:



C. L. SHORTT
CPT, AGC
Asst AG

ORGANIZATION CHART

US ARMY DEPOT, QUI NHON



PROBLEMS AFFECTING MRO PROCESSING

1. Until October the number of warehouse refusals (A6A's) for the Depot was excessive. One of the primary causes for the excessive rate was FSN changes. ADP currently has a historical file of some 30,000 FSN changes. When an FSN changed, a notice of the change was sent to Storage but the FSN on the item in stock was not changed. As a result, when an MRO was produced on an FSN that had been changed, an A6A would be returned even with stock in Depot because the item would be in location under the old FSN. The balance on hand in the availability balance file would then be reduced to zero as a result of the A6A and accountability of the item lost. To correct this situation a listing of old and new FSN's was furnished the Locator and Inventory Section of Storage Division. Locator and Inventory now compares all A6A's against this change listing prior to sending the A6A to ADP. If there has been an FSN change, the MRO is returned to Storage under the old number for release of the material. Another listing of all lines with balances on hand is furnished to Storage on a weekly basis for comparison with the A6A's. If the Stock Status shows a balance on hand for the item and it is being denied by the location it is suspect for an erroneous balance. Storage can then determine whether to process the A6A or inventory the item. A further decline in A6A's should also result as correct balances are placed in the availability file from the Project Count inventory.

2. Until August 1968, ADP accumulated detail demand-data cards until the 26th of each month when the file was summarized by FSN and a DWZ demand-data summary card transceived to the USAICC. ADP also maintained a 200,000 card demand-data history file that showed the quantity and number demanded for each month for the last 6 months and a total for the previous 6 months demanded. This file was actually of no value as USAICC does all depot stock re-ordering and requisition objective (RO) calculations. Another weakness of this procedure was the fact that there was no provision for demand-data reversals when a customer cancelled his requisition. Under the new procedures, a demand-data reversal card is transceived to the USAICC for each AC1 received from the customer. Not only was a time consuming and complicated month-end procedure eliminated as a result of the new procedure, but more accurate information is furnished the USAICC for RO calculations.

3. DA Quick Reaction Team. In August, ADP was becoming critically short of trained personnel and rapidly accumulating a large backlog of jobs to process. At the same time, a new IBM 7010/1460 system was just being installed and the inherent problems of conversion were just beginning to be felt. Also during this period a large and extensive project (Project Count) was initiated to survey 100% of all locations and update the locator file and to conduct a 100% inventory of all depot stocks. This project entailed extensive systems work and programming support in order to fulfill the objectives of 100% location survey and inventory. ADP was in no position to offer the proper support due to shortage of trained programmers and systems analysts. In late August a 9 man DA Quick Reaction Team in support of Data processing arrived and immediate improvement in ADP resulted.

PROBLEMS AFFECTING MRO PROCESSING (con t)

With the trained and experienced computer operator support the back-log of jobs rapidly disappeared. They also offered support in training new military computer operators. With the trained programmers and system analysts in the team, ADP was able to support Project Count to the fullest. The most important contribution offered by the team, and the primary purpose of their trip, was in support of the conversion to the IBM 7010/1460 system. In this area they were able to offer invaluable assistance in conversion programs, establishment of the magnetic tape library, computer operations, and the training of military computer console operators.

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